CASE STUDY

SLASHNEXT

PSN Physicians Surgical Network Affiliates

Microsoft & SlashNext Together Protect Affiliate Medical Facilities, Saves Millions of Dollars

Company

Physicians Surgical Network Affiliates (PSN) is a privately held provider of specialized healthcare and surgical services. Headquartered in Irving, Texas, the network of facilities comprises acute care surgical hospitals and ambulatory surgery centers. PSN Affiliates aims to preserve private practice by providing patients with high-quality healthcare at reduced costs, in doing so, transforming the healthcare experience. With PSN, independent practices can be built with increased earning power because they can focus on the best outcomes for their patients while leaving the day-to-day organization and administration to PSN.

Challenge

As a medical services organization, it was paramount that PSN's customer data be protected. Since medical professionals are highly trained in medicine, but typically not technology, it makes them a target for social engineering and phishing attacks. Physicians Surgical Network was looking for both a Microsoft email and browser security solution they could readily deploy across their many affiliate medical facilities to protect their valuable environments.

Solution - Generative AI Powered Email+ Security Includes Mobile and Browser Protection

- Supplements Microsoft to stop credential stealing, BEC, spear-phishing, legitimate link compromise, social engineering scams, ransomware, and malware in real time with fast 99.9% detection rates and a one in 1 million false positive rate
- Five-minute set-up and deployment immediately demonstrates ROI by revealing compromised devices in the organization
- Prevents smishing, BTC, and quishing with zero-hour protection against the broadest range of link based and natural language threats in mobile
- Integrated browser extension stops zero-hour link and exploit threats in all web messaging apps including email, ads, social, search, and collaboration

BUSINESS CHALLENGE

Microsoft security was not stopping social engineering and other advanced phishing attacks; needed to deploy quickly across a network of affiliate medical facilities for email and browser protection

SOLUTION

SlashNext Email+ multi-channel email, browser, and mobile phishing protection using generative AI security to protect against advanced phishing techniques

RESULTS

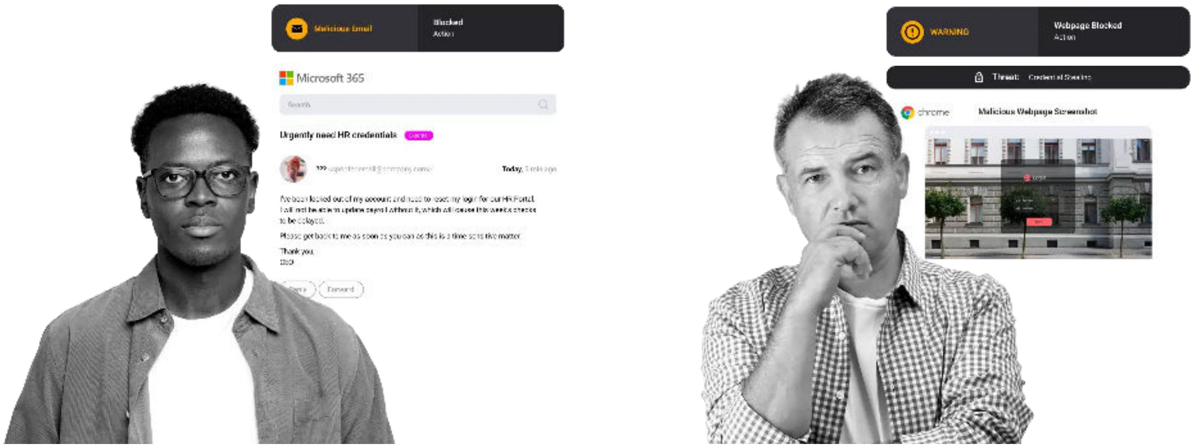
Supplements Microsoft and uses generative AI to stop advanced multi-channel phishing attacks; reduced credential stealing, BEC, spear phishing, and more; prevents millions of dollars in losses

SlashNext was deployed as a supplement to Microsoft security in literally minutes across the PSN affiliate medical facilities and immediately blocked targeted email and browser threats. In addition, the product blocked many threats that were never even delivered to PSN's users, including those from custom, personalized Microsoft phishing pages. SlashNext immediately offered peace of mind for the PSN security team.

The number of threats was in line with the 2023 State of Phishing Report published by SlashNext, which observed a 45% increase in total malicious attacks that year across spear phishing, smishing (SMS phishing), malware, and other social engineering threats. SlashNext intelligence saw a 1,265% increase in malicious phishing emails since Q4 2022, sparked by the launch of ChatGPT at the end of that year, which enabled cybercriminals to more easily launch sophisticated attacks.

According to the 2022 FBI IC3 report, the average cost of each successful BEC attack is $124K per attack. SlashNext prevented millions of dollars in losses.

> ***"SlashNext offered the strongest protection against zero-hour threats using AI technology and was easily deployed throughout the affiliate medical facilities."***
>
> — Security Team, Physicians Surgical Network Affiliates (PSN)



I've been locked out of my account and need to reset my login for our HR Portal. I will not be able to update payroll without it, which will cause this week's checks to be delayed.

Please get back to me as soon as you can as this is a time sensitive matter.

Thank you,
CEO

SlashNext Email+ Includes Browser and Mobile Protection

About SlashNext

SlashNext protects the modern workforce from malicious messages across all messaging channels. SlashNext Complete™ integrated cloud messaging security platform uses patented generative AI technology with 99.9% accuracy to detect threats in real time to stop zero-hour threats in email, mobile, and web messaging apps across M365, Gmail, LinkedIn, WhatsApp, Telegram, Slack, Teams, and many others messaging channels. Take advantage of SlashNext's Integrated Cloud Messaging Security for email, browser, and mobile to protect your organization from data theft and financial fraud breaches today.

For more information, visit www.SlashNext.com

Schedule a customized email risk assessment at https://slashnext.com/risk-assessment